



Stephanie Rawlings-Blake
 Mayor



Room 250
 City Hall
 Baltimore, MD 21202

March 11, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor
 Kalliope Parthemos, Chief of Staff
 Khalil Zaied, Deputy Mayor of Operations
 Sameer Sidh, Director of CitiStat

FROM: CitiStat Team

SUBJECT: DPW- Bureau of Water & Wastewater, Executive Briefing



• **Making Progress**

- **Baltimeter Installations.** The Department of Public Works (DPW) is attempting to replace approximately 402,831 meters with new AMI water meters in an effort to provide more accurate billing. There have been 260,615 residential meters installed, of which 180,295 were installed in Baltimore City and 80,320 were installed in Baltimore County. 2,786 commercial meter installations have been completed, all of which are located in the Baltimore City. DPW continues to make steady progress toward implementing this important project.

METER UPGRADES	METERS TO COMPLETE	Total Through Jan 2015	Total Through Feb 2016	TOTAL REMAINING
CITY - Residential	193,009	179,942	180,295	12,714
CITY - Commercial	5,822	1,014	2,786	3,036
CITY - TOTALS	198,831	180,956	183,081	15,750
COUNTY - Residential	199,189	68,620	80,320	118,869
COUNTY - Commercial	4,811	0	0	4,811
COUNTY - Totals	204,000	68,620	80,320	123,680
GRAND TOTAL	402,831	249,576	263,401	139,430

- **Needs Improvement**

- **Street & Sidewalk Surface Repairs.** The graph below represents the total number of surface repairs closed by type from June 2014 through February 2016. The data indicates that there has been a substantial decrease in closed surface repairs from December 2015 through January and February 2016. The majority of the surface repairs closed in January 2016 were asphalt, while the majority closed in December 2015 were sidewalk repairs. It is important to note that Concrete and Asphalt cannot be utilized below a certain temperature which explains the decrease in closed surface repairs, providing some explanation for the dip in performance this past January.

